People Partners Leaders





Treat everyone with dignity and compassion

- Gratefully acknowledge contributions and efforts of others
- Invite other perspectives and encourage dialogue
- Communicate openly in a timely, courteous and relevant manner
- Promote diversity of thought, ideas and people
- Build trust by honoring our word through actions

Living Our Values

- Lead by example. Model the behavior you would like to see from others.
- 2. Hold others accountable. Do not let your silence condone disrespectful behavior, and be mindful of when and where to speak up.
- 3. Invite other perspectives. Accept that disagreements will arise, and you do not have to compromise your own guiding principles.
- 4. Listen actively and to understand.
- 5. Seek alternate points of view.
- 6. Do not assume that you are correct—or that others are wrong.
- 7. Remember no one is perfect.
- 8. Be mindful of your emotions. Passion can escalate in unproductive ways.
- 9. Watch your tone.
- 10. Smile- it's catching

- 11. Define and understand what respect means to your coworkers and students.
- 12. Trust the facts instead of assumptions.
- 13. Learn about other backgrounds and cultures. Familiarize yourself with similarities and differences to expand your ability to relate to others.
- 14. Conduct difficult conversations in person, not electronically.
- 15. Resolve conflict with a positive and solution-focused attitude.
- 16. Say please and thank you. Good manners never go out of style.
- 17. Be kind- especially to those from whom you have nothing to gain.
- 18. Manage your emotions. Understanding what makes you angry or upset can help you respond in a more appropriate manner.



