

TCOM Accreditation Operating Procedures	Approved: July 2017
COCA Element 9.8 Mental Health Services*	Effective: July 2017 Revised: October 2019, February 2024

Element 9.8:

A COM must have policies and procedures to provide its students at all locations with confidential access to an effective system of counseling and mental healthcare from a mental health care provider. A mental health care provider must be accessible 24 hours a day, 365 days a year, from all locations where students receive education from the COM.

Procedure Statement: HSC shall provide TCOM students with confidential access to an effective system of counseling and mental healthcare from a mental health care provider:

Procedure		Responsible Party
1.	HSC shall support students' mental health through various on-campus and community resources.	HSC DSA
2.	HSC shall offer confidential access to counseling service from a mental health care provider.	HSC DSA
3.	HSC shall ensure students have access to mental health care services 24 hours a day, 365 days a year, from all locations where TCOM students receive education.	HSC DSA
4.	HSC Student Health Clinic shall provide counseling and other mental health services.	HSC Student Health Clinic
5.	TCOM, in collaboration with HSC DSA, shall provide information to its students regarding mental health services during new student orientation and in the HSC catalog.	TCOM Dean HSC DSA TCOM Medical Student Success
6.	HSC DSA shall regularly communicate mental health resources to all students.	HSC DSA
7.	TCOM will work in cooperation with the HSC DSA to utilize the services of the Care Team to identify students demonstrating at-risk behaviors as part of its comprehensive student wellness and mental health initiative.	HSC DSA TCOM Faculty TCOM Staff
8.	HSC shall evaluate the scope and quality of mental health support services through an annual student survey and make such modifications as may be needed to assure general satisfaction and compliance with this procedure.	HSC UAA

Webpage links:

- [HSC Policies \(PolicyTech\):](#)
 - [2.107 Privacy](#)
 - [7.104 Student Affairs Policy Manual](#)
- [UNTHSC Student Health and Well-Being webpage](#)
- [UNTHSC Office of Care and Civility](#)
 - [Office of Care and Civility Resources for Students](#)
 - [Office of Care and Civility Relaxation Room](#)
 - [Mental Health Counseling and Community Resources](#)
- [HSC Student Health Clinic](#)
- [TCOM Office of Osteopathic Clinical Education Health Care Services](#)