

BUS RIDING GUIDE for “The T”

The Bus system in Fort Worth, Texas also known as “The T” is an efficient way of moving around the city. It has route to all the major places in town, and maintains a consistent timing when the bus gets to the bus stops. The T also offers a wide variety of transportation services, from trains to trolleys, and buses to vans. A brief description of their services is at the FAQ section. They have a website, <http://www.the-t.com/> which will provide you with the information you need to ride the T. They also have a hotline: 817-215-8600 and they are ready to direct you within their working hours.

The T runs from 4:19 a.m. to 12:08 a.m., Monday through Friday. Saturday service is from 4:21 a.m. to 11:50 p.m. Sunday service is available from 4:40 a.m. to 9:00 p.m. The T provides holiday service on Independence, Memorial and Labor Day from 4:40 a.m. to 9:00 p.m., just like Sunday services. The T does not run on Thanksgiving, Christmas or New Year's Day. On those days, you may have to make alternative arrangements for moving around the city.

To ride the T, there is a bus fare, which you can pay daily, weekly, monthly or yearly, depending on the one you want. The yearly pass has the local one that takes you around the city of Fort Worth, and the regional inter-city one that takes you around both within the city and over to Dallas. This can also be used if you want to get to DFW airport. Fares can be found at <http://www.the-tstore.com/tickets.html> .

Students of UNTHSC normally go for the yearly pass. To do this, you go to the Human resources department, EAD 280 at the UNTHSC campus, and they will direct you to pay a certain amount. However, these passes are only available for purchased during certain times of the year. The amount may change each year, depending upon prices set by the Fort Worth Transit Authority. After making the payment, you take the receipt of payment to the Intermodal Transportation Center located at 1001 Jones Street, Fort Worth, TX 76102. At the corner of 1000 Jones and 9th Street, there is a Customer Service Kiosk. They are open Monday through Friday from 5am - 10pm and on Saturdays, 8am - 5:30pm. They are closed on Sundays.

They will process the receipt, take a picture of you and issue you a photo ID that you will display to the driver each time you ride the bus.

After obtaining the pass, you can now ride the T to any destination of your choice. There is need to know the bus routes and numbers, as well as the specific times the bus arrives at the bus stops. This can easily be gotten from their website or from calling the hotline. A concise Map of the bus route will be seen later in this guide. On entry into the bus, you may also ask the driver for additional guidance, in case you've not been there before.

To know the bus to ride, there is a number on top of and at the back of the bus. These numbers tells you where the buses go. The numbers ranges from 1 – 72. More information can be gotten from their website, <http://www.the-t.com>.

You need to be at the bus stop at or before the T bus arrives. To identify designated bus stops, you will see the "T" sign on a poster beside the road, with or without a shade. The bus stops only at designated bus stops, except on emergency situations. Once you stand at the bus stop, the driver sees you and makes a stop. You may have to wave at the driver in case he/she doesn't see you.

To get off the bus, you have to push the stop button when the bus is getting nearer to your chosen bus stop. This is the only way to make the driver stop the bus.

A section on the popular destinations will be seen later.

How to ride the T

Follow these steps and your trip will be a breeze. Arrive Early

Arrive a few minutes early at the designated stop and wait where the operator can see you.

Check the Route

As the bus approaches, check the number and destination written on the front of the bus. Make sure it is the line you want.

Pay Up

Be ready with exact change or your valid bus pass for smoother boarding access.

Be Careful

As the bus approaches, stay back from the curb and wait for it to reach a complete stop before boarding.

Push the Button

When you are ready to get off, push the plastic strip near the window to request the next stop.

Gather Your Belongings

When exiting, gather personal items and leave through the exit door at the rear of the bus.

No Fare Free Zone

If you ride only in The T's Downtown Free Zone, there is no need for fare. The Free Zone includes all of the Central Business District, bounded on the south by Lancaster Ave., west by Henderson St., north by Belknap and east by Jones St.

Customer Service

If you need help knowing what route to take, call Customer Service at **817.215.8600**. Their representatives are available to help plan your trip, by phone, from 5 a.m. to 10 p.m., Monday through Friday, 8 a.m. to 8 p.m. on Saturday, and 8 a.m. to 5 p.m. on Sunday. The Customer Service kiosk, inside the ITC (Intermodal Transportation Center) is open from 5 a.m. to 10 p.m., Monday through Friday, 8 a.m. to 5:30 p.m. on Saturday, and closed on Sunday.

POPULAR DESTINATIONS

1. Federal building (Social security office):

Take Bus no. 2 from UNTHSC going downtown and stop at Taylor Street. Make a right and walk towards the building.

2. Hulen Mall:

Take bus no. 2 going West from UNTHSC to Camp Bowie/Hulen and then bus no 25 from Camp Bowie/Hulen to get to Hulen Mall.

3. Ridgmar Mall:

Take bus no. 2 from UNTHSC going West. It will take you to Ridgmar Mall.

4. Walmart:

Take bus no. 2 going West from UNTHSC to Camp Bowie/Hulen and then bus no. 25 from Camp Bowie/Hulen which will take you to Hulen Mall. Then enter bus no. 6 from there to get to Walmart.

5. Target:

Take bus no. 2 from UNTHSC going downtown. Then, stop at 7th Street/Carroll. Then walk down to target.

6. DFW airport:

Take bus no 2 from UNTHSC going downtown. Then from downtown, take a TRE train going to DFW airport.

7. Drivers license office:

From UNTHSC take bus no 2 west to Camp Bowie/Hulen, then no 25 to Hulen mall. Then no 6 maccart/altamesa and then no 6 again going to Beggar-loop, then to their office. You can always ask the driver for guidance.

Others with bus numbers:

- 1. Forth Worth Zoo: Bus no 7, walk half a mile to the entrance.**
- 2. La Gran Plaza: 1, 5, 25, 72**
- 3. North East Mall: 41**
- 4. Sundance square: 1, 14, 15, 17, 41, 46**
- 5. College campuses:**

Tarrant county college south: 3,5

TCU: 7,24,29

Texas Wesleyan school of law: 2

Texas Wesleyan University: 4,9

UTA, Fort Worth: 41

FREQUENTLY ASKED QUESTIONS ABOUT THE “T”

[What services are available?](#)

The T offers a wide variety of transportation services, from trains to trolleys, and buses to vans. Here is a brief description of their services.

- Local Bus Service.** The T's regular bus service, express bus service and Rider Request service will take you places in Fort Worth and Richland Hills.
- The TRE.** The train links downtown Fort Worth, Dallas, and DFW International Airport.
- MITS.** The T's Mobility Impaired Transportation Service offers you door-to-door transportation within the service areas using vehicles specially designed to accommodate the mobility impaired.
- Carpool and Vanpool.** Carpools and Vanpools alleviate commuting stress. They provide transportation for employees to get to work. For more information, call [817.336.RIDE \(7433\)](tel:817.336.RIDE).
- Airporter.** They offer service direct to DFW Airport from within the city of Richland Hills. Call The T at [817.215.8600](tel:817.215.8600) to arrange for pick up.

Where can I find Lost & Found?

The Lost & Found is at the Downtown ITC, located at the corner of 1000 Jones and 9th Street.

What hours do buses run?

The T runs from 4:19 a.m. to 12:08 a.m., Monday through Friday. Saturday service is from 4:21 a.m. to 11:50 p.m. Sunday service is available from 4:40 a.m. to 9:00 p.m. *Note: The T provides holiday service on Independence, Memorial and Labor Day from 4:40 a.m. to 9:00 p.m. The T and MITS do not run on Thanksgiving, Christmas or New Year's Day.

Where can I buy day and monthly passes?

To buy passes online, visit www.the-tstore.com. You may also purchase passes at Ticket Vending Machines on Tarrant County TRE rail-boarding platforms or at the following locations.

Intermodal Transportation Center

1001 Jones Street Fort Worth, TX 76102 Corner of 1000 Jones and 9th Street
Customer Service Kiosk Sales Mon thru Fri - 5am - 10pm Saturday - 8am - 5:30pm Closed Sundays

The T Administration Office

1600 E. Lancaster Avenue Fort Worth, TX 76102 Customer Service Reception
Sales Mon thru Fri - 8am - 5pm Closed Saturday & Sunday

What do I do if I see suspicious activity?

If you see suspicious activity, alert your bus driver immediately. If you are waiting for the bus, call **817.215.8600** for Customer Service and report the activity in as much detail as possible. If it is an emergency, dial **911**.

What is the advantage of riding The T?

The major advantage of riding The T's buses and TRE is that you will get where you need to go safely and on time. Riding the T can be much cheaper than maintaining your own car.

What hours do The T's TRE trains run?

The TRE runs Monday through Friday from Fort Worth's T&P Station starting at 5:10a.m. and ending at 10:38 p.m. Saturday it operates from 8:43 a.m. until 11:30 p.m. The TRE does not operate on Sundays. Check the [TRE website](#) for exact station times for all eastbound trains from Fort Worth.