



Resident Care Roles: Nursing Services



Nursing home leadership and staff work together with residents, families, and other advocates to ensure the physical, mental, and social needs of all residents are met.

Quality care and preserving and promoting resident rights requires an open, supportive environment. Understanding key nursing service positions and how you can work together is key!

Nursing Services

- **Director of Nursing (DON):** A registered nurse responsible for nursing services & staff
- **Infection Preventionist (IP):** Staff trained in infection prevention & control
- **Licensed Vocational Nurse (LVN):** Licensed to provide & oversee nursing care; required to have one charge nurse per shift.
- **Certified Nurse Aide (CNA):** Certified to provide direct resident care.
- **Medication Aide:** Administers medication under a licensed provider.

Residents and Families: Key to Quality Care

- As a nursing home is a resident's home, residents, families, and other advocates can actively work with staff to make it a safe and comfortable environment:
 - Join or start a resident or family council. Facilities are required to assist and promote these councils.
 - Take part in the Quality Assurance and Process Improvement Program (QAPI). Facilities are required to have a QAPI program; residents, families, and other advocates are encouraged to find out how the QAPI improves care quality.

Residents have a right to quality care which cannot exist without preventing and controlling infections. When infections are not prevented and controlled, resident rights are impacted



Want to know more? Contact your nursing home advocate or send an email to geriatrics@unthsc.edu

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