

Mac OS X 10.6 - Run **OnyX**

Follow these instructions when you have printing problems, when you can't open or delete files, or when you are experiencing other problems with a Mac. If the problem continues, please e-mail the HSC HelpDesk.

1. The first time you open **OnyX**:

Click **AGREE** in the Software License Agreement window. (You'll make a change in a minute so this won't appear again.)

Each time you open **OnyX**, you will be prompted to check the S.M.A.R.T. status of your hard drive; click **Continue**. When finished, you will be prompted to verify the startup volume; click **Continue**. This can take several minutes. When finished, enter your OS X password when prompted. A window appears with **Important information**; close the window by clicking the red dot in the upper left corner of the window. (You'll make a change in a minute so this won't appear again.)

2. Before running **OnyX** the first time:

You need to make some one-time changes. Pull down the **OnyX** menu to select **Preferences...**

Click on the **Behavior** tab. Select **All Accounts**. Select **Automatically restart**.

Click on **Messages and Log**. For **At launch:**, uncheck both items.

Close the **Preferences** window by clicking the red dot in the upper left corner. Click **Parameters** in the Toolbar.

Click on the **General** tab. Set **Speed of display of sheets:** to **Fast**.

Click on the **Dock** tab. Set **Minimize Using:** to **Suck Effect**. Click **Continue**; the Dock will relaunch.

Click **Automation** in the Toolbar. Check all boxes *except* **Execute Maintenance Scripts**, since these are now done automatically. Quit **OnyX**.

3. How to run **OnyX**:

Quit all applications. Don't just close the window, but **File > Quit** each application.

Open **OnyX**; check the S.M.A.R.T. status, verify the startup, and enter your OS X password; click **Automation**, and then click **Execute**. **OnyX** takes about 15 minutes, so plan accordingly. When finished, your computer should automatically reboot.

Note: Running **OnyX** will alphabetize the contents of your Desktop. (So, don't clutter your Desktop!)

4. Once you're logged in, restart your Mac. As soon as you hear the startup chimes, hold down the **p, r, option**, and **command** keys until you hear the startup chimes four more times; release the keys.

5. As soon as you hear the startup chimes, immediately hold down the **shift** key. When you see the **Apple** menu and then the spinning icon, release the **shift** key. If a login window appears, enter your password, hold down the **shift** key, and click **Log in**; continue to hold the **shift** key until all icons appear in the menu bar; release the **shift** key. Restart your Mac. When you're logged in, restart your Mac one more time.

Last updated February 19, 2010